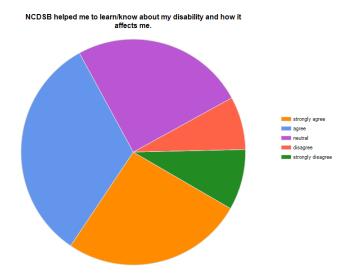
1138 clients were invited to participate and 94 responded, which yielded an 8.3% response rate. This survey consisted of 33 questions arranged in 5 sections: 1) experiences with DSB, 2) DSB Services, 3) any complaints, 4) final comments and 5) basic information. Due to the low N responses to strongly agree and agree were combined as were the responses disagree and strongly disagree. This combination provides for agree/disagree comparison... Example comments are provided for clarification.

Section 1 Tell us about your experiences with NCDSB

Question 1 DSB helped me to learn/know about my disability and how it affects me. 54 (58.7%) agreed, 15 (16.3%) disagreed, and 23 (25%) responded neutral to the question. There were 15 comments. Neutral responses were similar to:

this (question) doesn't apply to me, since I am middle-aged and been blind all my life, but I think someone younger or new to blindness would strongly agree with this or

I already knew most of what I needed to know about my disability before I came to North Carolina.



Question 2: DSB helped me to understand myself better.